

A major earthquake occurs

Ensure your own safety

Be particularly careful about falling objects.

When you are indoors

When you are outdoors

Avoid moving locations unnecessarily (in principle, for 72 hours)

People moving all at once to the station, etc. can result in dangerous crowding.
Stay indoors: If the building (office, school, etc.) is safe, wait there.
Communicate your safety status: Tell family and acquaintances you are safe.

An earthquake has made the building unsafe.
There is immediate danger from a large fire.

Move to an evacuation site (Ueno Park area, Yanaka Cemetery grounds, Sumida Park area)

Please wait at the evacuation site until a temporary shelter can be opened.

Temporary shelters begin to open in stages

Move to a temporary shelter

Walk from the evacuation site to the assigned temporary shelter.

Once the situation settles down

Return home after public transportation resumes or walk home

Evacuation Centers

(Municipal elementary schools, junior high schools, etc.)
Evacuation centers (*hinanjo*) are opened for the use of local residents.

As a rule, **they are not to be used by stranded persons.**

Disaster Prevention Guide for Stranded People

in the Event of a Disaster
Taito City, Tokyo

Refrain from Returning Home

● Give Priority to Lifesaving Efforts

Large numbers of people trying to return home, etc. after a disaster can block roads. This will prevent police, fire and self-defense vehicles from rescuing lives and protecting property.

● Avoid Secondary Harm

Returning home immediately after a disaster is extremely dangerous. For example, aftershocks can cause buildings to collapse or you could be caught in a "crowd crush."

● Stay Where It's Safe

When a disaster strikes, it is best to remain where it is safe rather than attempt to go somewhere else.

Be Ready for a Disaster at Any Time

■ Individuals should have a method for contacting family or acquaintances in a disaster, as returning home may not be immediately possible.

■ Workplaces should have an onsite stockpile of supplies so that people can shelter in place in a disaster.

Council for Promotion of Measures for Those Staying around Ueno Station

Secretariat: Crisis and Disaster Management Section,
Taito City 03-5246-1094

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Download the Taito City Disaster Preparedness App

- Confirm the location of support stations for stranded persons heading home and access the Guide for Persons Stranded in the Ueno Area in a Disaster.
- For day-to-day preparedness, view Taito City's disaster prevention and flood hazard maps, and access links to disaster prevention information from the Tokyo Metropolitan Government, etc.
- Information is provided in English, Chinese (traditional/simplified) and Korean.
- Use the GPS function to find your current location on the online map.
- Use the offline map to assist your evacuation when there is no cell service.



Confirming Someone's Safety

Use the NTT East Disaster Emergency Message Dial (171) to let family member or acquaintances know you are safe and to confirm they are safe.

Disaster Emergency Message Dial (171)

171 To Record message, press **1**
To Play message, press **2**

Enter telephone number
(for fixed lines, include the area code)

QR codes for major telecom operators



docomo



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Softbank

Gather Accurate Information

To avoid confusion, gather accurate information and take action calmly. In a disaster, you can get information about support stations (for those returning home on foot), damage, etc. from the following sites.

Tokyo Metropolitan Government Disaster Prevention website
<https://www.bousai.metro.tokyo.lg.jp>

Tokyo Metropolitan Government disaster prevention TMG disaster prevention Twitter
@tokyo_bousai (ID:tokyo_bousai)

Taito City website
<http://www.city.taito.lg.jp/>

Taito City official twitter account
@taito_city

Facilities to support stranded people in the event of a disaster

Facilities to provide support for stranded people in the event of a disaster, such as the provision of rest space or restrooms, as well as providing disaster information will be available.

Temporary Shelters

These facilities will accept stranded people in the event of a major disaster. You can stay at these facilities for up to three days or so.



Facilities with the logo shown to the left on the map of facilities in Taito City to support stranded people in case of a disaster. (on the back of this sheet)

Support facilities for those returning home on foot

These facilities provide places to rest and toilets for those walking back home.



Facilities with the logo shown to the left on the map of facilities in Taito City to support stranded people in case of a disaster. (on the back of this sheet)

Securing Support stations for those returning home during a disaster

Water, toilets and information are provided at these stores during a disaster. (convenience stores and gasoline stands etc.)



Look for the stores with these logos.