

Published by:

Friendship Exchange Section, Citizens' Division, Taito City, 4-5-6 Higashi-Ueno, Taito-ku 110-8615, Tel: 03-5246-1016 http://www.city.taito.lg.jp/index/kurashi/foreigner/life\_news.html

# **Consultation Services for Everyday Life Problems and Concerns Are Available**

Taito City provides consultation services for foreign residents, offering advice on problems and concerns related to everyday life and more. Please feel free to take advantage of these services.

Examples:

Matters related to everyday life Matters involving family and children Inquiries concerning City Office procedures

**Fee:** Free of charge **Note:** All matters are kept strictly confidential.

#### Languages, days and hours:



Languages	Consultation days	Hours
Chinese	First, second and third Thursdays	10 a.m. to noon
English	First and third Thursdays	10 a.m. to noon
Korean	First and third Thursdays	2 to 4 p.m.

**Note:** Please come at least thirty minutes before closing time. **Location:** Residents' Advisory Office (Taito City Office 1F)

## Can't Speak Japanese? We'll Help You Complete City Office Procedures

Taito City offers interpreting services through a tablet device, with call center staff members serving as interpreters between foreign residents and City Office staff.

**Languages:** English, Chinese, Korean, Spanish and Portuguese **Hours:** 8:30 a.m. to 5:15 p.m. (until 7 p.m. on Wednesdays)

Sunday Service Counter: Third Sunday of the month, 9 a.m. to 5 p.m. Location: Residents' Advisory Office (Taito City Office 1F) Inquiries: Residents' Advisory Office, Residents' Counseling Section Tel: 03-5246-1025

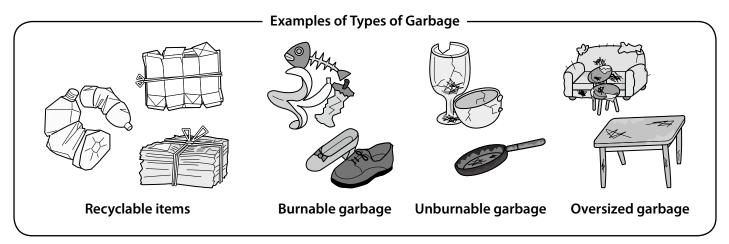


## **Please Sort Your Garbage**

## How to Dispose of Garbage

Dispose of garbage after separating it into recyclable items, burnable and unburnable garbage, and oversized garbage. Garbage collection days depend on the type of garbage and the community where you live. Please sort your garbage properly, and leave it at the designated location on the designated day. Furniture and electric household appliances are considered oversized garbage, and you must apply in advance before disposing of them to arrange collection.

Note: Please contact the Waste Collection Office if you want a garbage collection schedule.



## Fee

Although the collection of recyclable household items and garbage is free, a fee will be charged if you have oversized garbage or too much garbage for collection.

## Businesses

Businesses such as shops or offices are charged a fee for garbage collection. Please contact a trash disposal company or a company that handles recyclable items to arrange collection. If you only have a small amount of garbage, however, you can dispose of it with the Taito City garbage collection service. When you do so, you must attach a Taito City business-related garbage collection handling fee coupon.

## Oversized Garbage

Please make a reservation to have oversized garbage picked up. You can make these reservations with the Large-size Waste Reception Center. Please apply by telephone or via the Internet.

## Large-size Waste Reception Center

**Tel:** 03-5296-7000 (Monday through Saturday, 8 a.m. to 7 p.m.) **URL:** http://sodai.tokyokankyo.or.jp/



#### Inquiries:

Taito City Waste Collection Office, **Tel:** 03-3876-5771 Waste & Recycle Section, **Tel:** 03-5246-1018 **Note:** In Japanese only.



Taito City business-related garbage collection handling fee coupon

**Note:** Not required for garbage from households

## **Consultation on Childrearing**

Consultation services concerning childrearing are available at the Child/Family Assistance Center. You may be able to receive support depending on your situation. Consultation services are available in person, by phone, or e-mail. In addition, the Center conducts enjoyable events for families, and also offers lectures by specialists.



	Taito Child/Family Assistance Center	Nihonzutsumi Child/Family Assistance Center	Kotobuki Child/Family Assistance Center
Location	1-25-5 Taito, Taito-ku	2-25-8 Nihonzutsumi, Taito-ku	1-10-10 Kotobuki, Taito-ku
Tel	03-3834-4577	03-5824-2535	03-3841-4631
Fax	03-3844-4426	03-3873-2617	03-3841-4643
E-mail	You can also ask for advice via the Taito City website: http://www.city.taito.lg.jp/index/kurashi/kosodate/kodomokateishien/ kosodatesougousoudan.html		
Hours	In person (reservations required) and by phone: 9 a.m. to 5 p.m. Fax or e-mail: On a 24-hour basis		

## **Find a Doctor**

The Tokyo metropolitan medical institution information service "Himawari" offers information such as addresses and telephone numbers of doctors and pharmacies in several foreign languages.

#### By Telephone

Languages: English, Chinese, Korean, Thai and Spanish Tel: 03-5285-8181

Hours: 9 a.m. to 8 p.m.





## Worried About Earthquakes and Other Disasters?

In order to learn how to respond to an earthquake or other disaster in a calm and orderly fashion, disaster prevention drills are held in Taito City. Everyone is welcome to participate.

Date: November 1, 2015 (Sun.)

#### Time: 9 to 11:30 a.m.

#### Location:

Yanaka Disaster Prevention Community Center (5-6-5 Yanaka, Taito-ku)

Disaster Prevention Plaza "Hatsune-no Mori" (5-5 Yanaka, Taito-ku)



Inquiries: Disasters Prevention Section, Tel: 03-5246-1094

### Enrolling Your Child in a Municipal Elementary or Junior High School

If your child has foreign nationality and has completed resident registration in Taito City and you would like to enroll him/her in a municipal elementary or junior high school, please come to the School Affairs Section of Taito City Office (6F, Service Counter No. 2).

What to bring: Your passport and your child's passport Inquiries: Educational Affairs Subsection, School Affairs Section, Tel: 03-5246-1412

### Enrolling Your Child in a Municipal Kindergarten or *Kodomoen* Facility

Applications for enrollment in municipal kindergartens and licensed *kodomoen* (nursery school; for short time childcare only) will be accepted from mid-November. If there are vacancies, applications are accepted at any time.

#### Inquiries:

For kindergarten: Educational Affairs Subsection, School Affairs Section, **Tel:** 03-5246-1412

For *kodomoen*: Kodomoen (licensed nursery school) Subsection, School Affairs Section, **Tel:** 03-5246-1414

### **Rules for Riding Bicycles**

Please follow the rules when riding your bicycle. If you do not follow the rules, you may be penalized. Please be particularly careful about the following:

- As a rule, bicycles should be ridden on the road; riding on the sidewalk is an exception
- **2** Ride on the left side of the road
- Pedestrians have the priority to walk on the right side of the sidewalk; ride slowly on the side closest to the road
- Follow safety rules such as stopping at intersections, looking both ways to confirm safety before crossing the street, and using bicycle lights at night
- **6** Children must wear helmets

In addition, please do not use your mobile phone



or umbrella while riding your bicycle, which is dangerous. Inquiries: Traffic Affairs Section

**Tel:** 03-5246-1378 (in Japanese only)

# Japanese-Language Classes

Taito City offers Japanese-language classes for foreign residents. The goal of these classes is to learn the basic Japanese-language skills necessary in daily life, including learning to read and write hiragana and katakana.

#### Dates:

First term: From May to July Second term: From September to November Third term: From January to March Hours: 9:30 to 11:45 a.m. Days: Wednesdays and Fridays Fee: About ¥2,500 (textbook fee) Location: Taito City Office Inquiries: Friendship Exchange Section Tel: 03-5246-1264

