



TAITO CITY LIFE NEWS

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The City Office offers multilingual interpretation services via tablet devices.

Please inquire at the service window about the procedures.

Supported languages: English, Chinese, Korean, Spanish and Portuguese



Your Resident Tax Amount Has Been Decided

What Is Resident Tax?

In a way, resident tax is like a membership fee you pay for being a resident of a city. All people who had income in the previous year that were living in Japan as of January 1 of a given year—including foreign residents—are required to pay resident tax. If you did not file an income tax report, or your resident tax is not automatically deducted from your salary, you have to file a resident tax report.

About Resident Tax Amount Notifications

The city calculates the amount of tax due, and notifies the taxpayer by either (1), (2) or both of the following:

- (1) Mailed to your home (normal levy: the yearly amount is generally divided into four installments)
 1. Please make sure to open postal items addressed to you.
 2. Please confirm the enclosed payment statement's tax amount and payment deadline.
 3. Please make payments at the bank, post office, convenience store or other location by the deadline.
- (2) Mailed to your place of employment (special levy: the yearly amount is generally divided into twelve installments)
 1. You will receive the tax amount notification from your place of employment.
 2. Your place of employment will deduct the amount of tax you owe from your monthly salary and make the tax payments on your behalf.

For matters related to tax filings or notifications:

Taxation Subsection, Tax Administration Section, **Tel:** 03-5246-1103 to 1105

For matters related to payments:

Tax Administration Subsection, Tax Administration Section, **Tel:** 03-5246-1114

About Resident Tax Certificates

For official procedures such as changes of visa status, a tax payment certificate or taxation certificate to verify income is necessary.

Certificates are issued to individuals that have filed their resident tax. If you need a certificate, please make a request at the city office of the municipality where you were residing on January 1 of the year that you desire the certificate for.

Note: There is a fee for issuing these certificates.

For matters related to certificates:

Tax Administration Subsection, Tax Administration Section, **Tel:** 03-5246-1101

If You Have Trouble Paying Your Taxes

Please contact us immediately for advice if you have trouble making payments within the deadline. For matters related to payment consultation:

Collection Section, **Tel:** 03-5246-1107



Taito City Prohibits Customer Solicitation

Taito City's Ordinance Prohibiting the Soliciting of Customers in Public Spaces prohibits the solicitation of customers. Be careful of illegal solicitors, and do not to follow them.

Prohibited Acts

• Soliciting Customers

Inviting particular individuals as customers to Japanese-style pubs, karaoke shops, hostess clubs, fashion health clubs is prohibited, as is selling goods to children.

• Scouting

Scouting individuals to appear in pornography or to work at a hostess club or fashion health club is prohibited.

• Waiting for Customers or Scouts

Any conduct that involves waiting for individuals with the intent of soliciting customers or scouting is prohibited.

Policing in Designated Districts

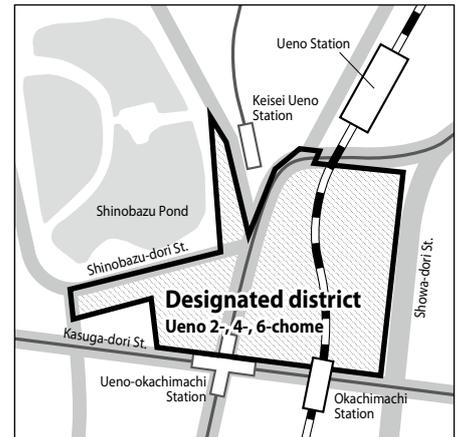
Ueno 2-, 4-, and 6-chome, including Nakamachi-dori Street and Ameyoko are notorious for the frequency of customers being solicited. They have been collectively designated as a special district, and city workers will warn any individuals caught soliciting there.

Inquiries:

Living Safety Promotion Section, **Tel:** 03-5246-1044



No soliciting!



Free Wi-Fi Is Available

Free Wi-Fi is available at seventy-six locations in Taito City.

(SSID: Taito_Free_Wi-Fi)

- ◇ Please register as a user at an access point.
- ◇ You can use the Japan Connected-Free Wi-Fi app.
- ◇ An authorization screen will appear every sixty minutes. Usage time is unrestricted.
- ◇ In a disaster, you will be able to view information on Taito City policies and evacuation.

For more information on the access points and procedures for use, please visit the website:
<http://www.city.taito.lg.jp/index/kusei/johokasuishin/wifi.html>.

Inquiries: Information System Section

Tel: 03-5246-1032



You can use it at locations with this sticker



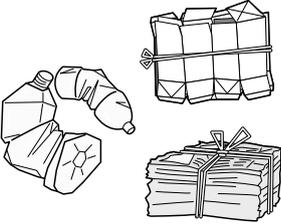
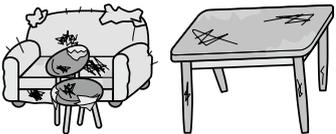
You can also access the website by scanning this code.

Follow the Garbage Disposal Rules!

► How to Dispose of Your Garbage

1. Separate your garbage into recyclable items, burnable garbage, unburnable garbage and large-sized garbage
2. Take your garbage out on the proper collection day, depending on the type of garbage and the region where you live
3. Bring your garbage to the designated location by the place you live

Note: Contact the Waste Collection Office to receive a garbage collection calendar.

			<p>Large-sized garbage Home appliances, furniture, etc.</p>  <p>You must apply with the Large-size Waste Reception Center</p>
Recyclable items	Burnable garbage	Unburnable garbage	

► Fees

As a rule, recyclable items, burnable garbage and unburnable garbage from households are collected free of charge. However, if you dispose of four or more 45-liter bags of garbage at one time, you will be charged a fee for the fourth bag and any additional bags.

► Large-sized Garbage (from households only)

Oversized garbage is collected on a reservation basis, and fees are charged for pickup. You can make a reservation for this with the Large-size Waste Reception Center. Please make your reservation by telephone or via the Internet. Internet reservations can be made in Japanese, English, Chinese and Korean.

● Large-size Waste Reception Center

Tel: 03-5296-7000 (Monday through Saturday, 8 a.m. to 7 p.m.)

URL: <http://sodai.tokyokankyo.or.jp/>

Inquiries: Taito City Waste Collection Office, **Tel:** 03-3876-5771



You can also access the website by scanning this code.



Purchase Large-sized Garbage Disposal Tickets and attach them to your items before disposal.

About the Taito City Consumer Life Center

Ask for advice in these situations!

- If you have problems or suspicions when signing a contract or making a purchase
- If you are sent a bill for something you don't know
- If an accident occurs when using a product

● Who can use this service?

Anyone who lives, works or goes to school in Taito City

● Consultation days and hours

Monday through Friday
9 a.m. to 4 p.m.

● Consultation procedures

Call or come to the Taito City Consumer Life Center

Tel: 03-5246-1133

Location: Taito City Office 9F, Service Counter No. 7

● Consultation is free of charge. All matters are kept strictly confidential.

Inquiries: Residents' Counseling Section

Tel: 03-5246-1144

Service Counters Open on Second Sundays for Partial Services

- Hours:** 9 a.m. to 5 p.m.
- Location:** Taito City Office 1F
- Available services:**
 - ⊙ Matters related to family registry notifications
 - ⊙ Matters related to residence records, personal seal registration certificates and family registry certificates
 - ⊙ Matters related to notification of moving in/out, personal seal registration, and National Health Insurance enrollment
 - ⊙ Payments for taxes or health insurance premiums and matters related to motorcycle registration
 - ⊙ Matters related to childrearing allowances and medical subsidies
 - ⊙ Issuance of My Number Cards
 - ⊙ Consultation on tax payments and health insurance premiums

Taito City Night & Holiday Children's Clinic

Medical treatment is available for children fifteen years of age or younger for sudden illnesses that can be handled without hospitalization.

Location: Inside Eiju General Hospital, 2-23-16 Higashi-Ueno, Taito-ku

Tel: 03-3833-8381

Hours:

- Monday through Saturday (except on national holidays and during the yearend/New Year's holidays): 6:45 to 9:45 p.m. (treatment from 7 to 10 p.m.)
- Sundays, national holidays, *Obon* holidays (August 14–16), and during the yearend/New Year's holidays (December 29 to January 3): 8:45 a.m. to 9:45 p.m. (treatment from 9 a.m. to 10 p.m.)



You can also access the website by scanning this code.

Some Service Counters Have Extended Hours on Wednesdays

- Extended hours:** Until 7 p.m.
- Available service counters:** Taito City Office 4-5-6 Higashi-Ueno, Taito-ku
 - 1F: ⊙ Family Registration Residents' Service Section
 - 2F: ⊙ National Health Insurance Section ⊙ Disabled Persons' Welfare Section ⊙ Long-term Care Insurance Section
 - ⊙ Senior Citizens' Welfare Section
 - 3F: ⊙ Tax Administration Section ⊙ Collection Section
 - ⊙ National Pension Subsection, Residents' Support Section
 - 6F: ⊙ Child Care Section ⊙ Child-Rearing & Youth Support Section ⊙ After-School Affairs Subsection
- Residents' Offices**
 - ⊙ Seibu (West) Residents' Office (3-1-30 Shitaya, Taito-ku)
 - ⊙ Hokubu (North) Residents' Office (4-48-1 Asakusa, Taito-ku)
 - ⊙ Nambu (South) Residents' Office (1-10-12 Kotobuki, Taito-ku)

Search for a Hospital

You can search for hospitals through Himawari, a service run by the Tokyo metropolitan government. They will tell you the location, telephone number, hours and medical departments of the hospital.

◇ **Telephone**

Languages: English, Chinese, Korean, Thai and Spanish

Hours: 9 a.m. to 8 p.m.

Tel: 03-5285-8181

◇ **Internet** (English, Chinese and Korean)

URL: <http://www.himawari.metro.tokyo.jp/>



You can also access the website by scanning this code.

Consultation about Life in Japan

► **Foreign Residents' Consultation Center**

If you have any problems or concerns, please feel free to consult the Foreign Residents' Consultation Center. You can talk to a consultant directly on the following days.

Language	Days	Hours
Chinese	First, second and third Thursdays	10 to 11:30 a.m.
English	First and third Thursdays	10 to 11:30 a.m.
Korean	First and third Thursdays	2 to 3:30 p.m.

Location: Residents' Consultation Office (Taito City Office 1F)

Inquiries: Residents' Consultation Office, Residents' Counseling Section

Tel: 03-5246-1025

Inquiry hours: 8:30 a.m. to 5 p.m. except for Saturdays, Sundays, national holidays and during the year-end/New Year's holiday period (unless otherwise stated)

Visit the Shitamachi Museum

The museum re-creates the look of Tokyo's Shitamachi area during the Taisho period, with toys and other items from the past also on display. It showcases the Shitamachi culture handed down from the Edo Period.

Hours: 9:30 a.m. to 4:30 p.m. (admission until 4 p.m.)

Closed: Mondays (if it is a national holiday, the museum will be open on Monday and closed the following day), during the yearend/New Year's holidays, and on special inventory days

Admission: Adult: ¥300 (¥200); elementary, junior high, and high school students: ¥100 (¥50)

Notes:

1. The figures in parentheses () are for groups of twenty persons or more.
2. Admission is free for individuals with a *Handbook for the Disabled* or special medical treatment recipient certificate and the person accompanying them.
3. On Saturdays, admission is free for elementary or junior high school students who live or go to school in Taito City and the person accompanying them.

Location: 2-1 Ueno Koen, Taito-ku 110-0007, Tel: 03-3823-7451

URL: <http://www.taitocity.net/zaidan/shitamachi>



You can also access the website by scanning this code.

Access:

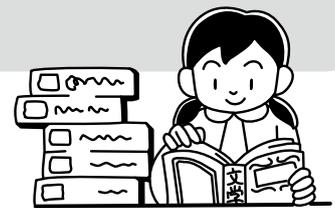
- A three-minute walk from Keisei Ueno Station on the Keisei Main Line
- A five-minute walk from Ueno Station on the JR lines, Tokyo Metro Ginza and Hibiya lines
- A five-minute walk from Ueno-Hirokoji Station on the Tokyo Metro Ginza Line
- A five-minute walk from Yushima Station on the Tokyo Metro Chiyoda Line
- A five-minute walk from Ueno-Okachimachi Station on the Toei Oedo Line
- A two-minute walk from the Keisei Ueno Eki bus stop (No. 21) on the Tozai Megurin Bus Line



Merchant house

Using City Libraries

You can borrow books, magazines, newspapers, CDs and DVDs. There are also books and newspapers in foreign languages at some of the libraries. Please take advantage of these services.



	Address	Tel.
Central Library	3-25-16 Nishi-Asakusa, Taito-ku	03-5246-5911
Asakusabashi Branch	2F and 3F, 2-8-7 Asakusabashi, Taito-ku	03-3863-0082
Yanaka Branch	3F, 5-6-5 Yanaka, Taito-ku	03-3824-4041
Negishi Library	2F, 5-18-13 Negishi, Taito-ku	03-3876-2101
Ishihama Library	3F and 4F, 1-35-16 Hashiba, Taito-ku	03-3876-0854

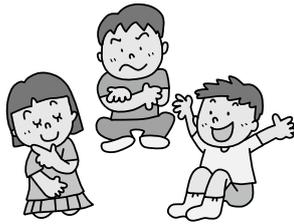
Inquiry hours: 8:30 a.m. to 5 p.m. except for Saturdays, Sundays, national holidays and during the year-end/New Year's holiday period (unless otherwise stated)

We Support Your Child's Growth

If you have concerns or questions about your child's growth or childrearing, please use the consultation services at Matsugaya Welfare Hall. Expert staff are ready to offer you advice.

For example, if your child:

- Is slow in starting to walk
- Is not increasing his/her vocabulary
- Is restless or agitated
- Often has temper tantrums
- Does not like group activities



The service is free of charge, and all information will be kept strictly confidential.

Inquiries: Children's Medical Room, Matsugaya Welfare Hall, **Tel:** 03-3842-2673

Are You Receiving the Child Allowance?

► Please File a Current Status Notification

The current status notification is a report to the City Office showing the current status of those who receive child allowance from the city. You must submit this form to receive the allowance from June onward.

The form was mailed at the end of May to the residents who have been receiving the allowance. Please complete the form and mail it back by the end of June. Unless you file the notification, you will not receive the allowance from June onward. The amount of the allowance is determined according to your annual income.

Inquiries: Child-Rearing & Youth Support Section, **Tel:** 03-5246-1232

About Children's Club Admission



Children's clubs are for elementary schoolchildren who live in Taito City and whose parents are unable to look after them after school. Although applications for admission are accepted on an ongoing basis, the deadline varies depending on the month you wish your child to be admitted. Please call for more information.

★Children's club admission procedures★

Application	Applications are accepted at your first-choice children's club. Note: Since you need to submit certain required documents, please obtain them in advance.
↓	
Paper assessment	Application forms and documents are checked.
↓	
Admission evaluation	The Admission Screening Committee conducts a comprehensive evaluation of the conditions of the parent and child. Children with a higher need for childcare receive higher priority for admission.
↓	
Admission unofficial decision	Notification is sent concerning the children's club where the child has unofficially been accepted.
↓	
Admission decision	When the unofficial decision for admission is made, an interview is conducted.

Inquiries: After-School Affairs Subsection, Child Care Section, **Tel:** 03-5246-1235