

Multilingual Information Bulletin for Foreign Residents



**FAITO CITY LIFE NE** 

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The City Office offers multilingual interpretation services via tablet devices. Please inquire at the service window about the procedures. Supported languages: English, Chinese, Korean, Spanish and Portuguese

# About Declaration of Resident Tax (special city tax and Tokyo metropolitan resident tax)

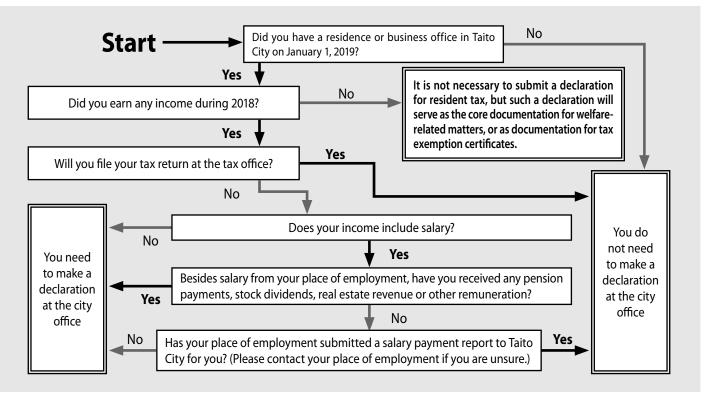
Your resident tax is the tax assessed by the city or municipality where you reside, and is the source of funding for administrative services the community conducts. All individuals having income of a certain level and above must pay tax.

Your resident tax is calculated on the basis of the income declaration form you submitted to the tax office or city office. Every year by March 15 you must submit a declaration of your income for the period from January 1 to December 31 of the previous year to the city or municipality where you resided on January 1 of that year.

Please note that if you submitted a declaration of your income tax to the tax office you are not required to submit a resident tax declaration.

The city will send a declaration form to individuals who must make a declaration to the city office at the beginning of February, so please fill in the necessary information and submit or mail it to the city office. Please contact the section/number noted below if you do not receive a declaration form, if you are unsure about how to fill in the form, or if any other points are unclear.

#### ★Individuals who need to submit a declaration · · · · · · · · Please use the below chart as a reference



Inquiry: Taxation Subsection, Tax Administration Section, Tel: 03-5246-1103 to 1105

## **Muslim Map in Tokyo**

#### What is the "Muslim Map in Tokyo"?

It's a map showing certified halal restaurants and gift stores in Taito City, and also introduces mosques and facilities for prayer.

You can view the map on this website: https://www.city.taito.lg.jp/index/bunka\_ kanko/yukyaku/tourist/1.html.



Muslim Welcome Taito Tokyo (Facebook)



## Handbook for Foreign Residents—Everyday Living in Taito City—available now

This handbook contains information useful to foreigners living in Taito City, such as city office services and city facilities.

It is distributed at the city office and residents' offices and can also be viewed on the Taito City website.

#### Website:

https://www.city.taito.lg.jp/index/kurashi/ foreigner/seikatubennricyou.html Language: English, Chinese and Korean

**Inquiries:** Cooperation and Multicultural Living Subsection, Residents' Affairs Section, **Tel:** 03-5246-1126



You can also access the website by scanning this code.

# **Disposal Procedures for Recyclable Resources**

#### Disposal procedures for recyclable resources from households

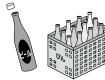
Note: There is a collection fee for companies and shops.

- 1. Collection is done once a week.
- 2. Follow the rules concerning the day of the week for collection, which differs depending on where you live.
- 3. Take your items to the designated location by 8 a.m. on the collection day.

Note: Please contact the Taito City Office for information on the collection schedule and location for your neighborhood.

### These items cause odors. Please rinse them with water before disposal.

# Glass bottles







Remove caps. **Note:** Dispose of metal caps with noncombustible garbage.

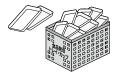


Do not remove the pull-tabs.

## Plastic PET bottles



Remove the caps and labels. **Note:** Dispose of plastic caps with combustible garbage. Polystyrene foam food trays and cups



Remove the plastic wrap and seals.

## **Used paper**

- 1. Bundle newspapers, magazines, miscellaneous paper, cardboard and paper cartons with string according to type.
- 2. Place bundles next to the container for bottles and cans.

Newspapers		

You can bundle advertisements and fliers together with newspapers.

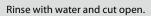


Place small pieces of paper in a paper bag, envelope or similar container.

Cardboard			
<u>∽</u> –			



Paper cartons



Inquiries: Waste & Recycle Section, Tel: 03-5246-1291

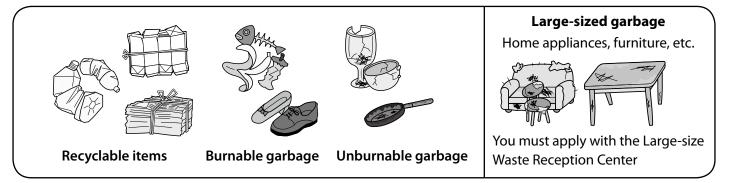
# **Follow the Garbage Disposal Rules!**

### How to Dispose of Your Garbage

1. Separate your garbage into recyclable items, burnable garbage, unburnable garbage and large-sized garbage

2. Take your garbage out on the proper collection day, depending on the type of garbage and the region where you live 3. Bring your garbage to the designated location by the place you live

Dispose of recylable items at the collection area. Other types of garbage are collected individually at each building. **Note:** Contact the Waste Collection Office to receive a garbage collection calendar.



### Fees

As a rule, recyclable items, burnable garbage and unburnable garbage from households are collected free of charge. However, if you dispose of four or more 45-liter bags of garbage at one time, you will be charged a fee for the fourth bag and any additional bags.

### Large-sized Garbage (from households only)

Oversized garbage is collected on a reservation basis, and fees are charged for pickup. You can make a reservation for this with the Large-size Waste Reception Center. Please make your reservation by telephone or via the Internet. Internet reservations can be made in Japanese, English, Chinese and Korean.

#### Large-size Waste Reception Center

Tel: 03-5296-7000 (Monday through Saturday, 8 a.m. to 7 p.m.) URL: http://sodai.tokyokankyo.or.jp/ Inquiries: About garbage, Taito City Waste Collection Office, Tel: 03-3876-5771 About recyclable items, Waste & Recycle Section, Tel: 03-5246-1291



Purchase Large-sized Garbage Disposal Tickets and attach them to your items before disposal.



You can also access the website by scanning this code.

# **About the Taito City Consumer Life Center**

### Ask for advice in these situations!

 If you have problems or suspicions when signing a contract or making a purchase

- If you are billed for something you didn't purchase
- If an accident occurs when using a product
- Who can use this service?
  Anyone who lives, works or goes to school in Taito City
- Consultation days and hours Monday through Friday
   9 a.m. to 4 p.m.
- Consultation procedures
  Call or come to the Taito City Consumer Life Center

#### Tel: 03-5246-1133

Location: Taito City Office 9F, Service Counter No. 7

• Consultation is free of charge. All matters are kept strictly confidential.

Inquiries: Residents' Counseling Section Tel: 03-5246-1144

## Service Counters Open on Second Sundays for Partial Services

#### Hours: 9 a.m. to 5 p.m.

Location: Taito City Office 1F

#### Available services:

OMatters related to family registry notifications

- OMatters related to residence records, personal seal registration certificates and family registry certificates
- Matters related to notification of moving in/out, personal seal registration, and National Health Insurance enrollment
- OPayments for taxes or health insurance premiums and matters related to motorcycle registration
- Matters related to childrearing allowances and medical subsidies
- Matters related to applications for and issuance of My Number cards
- ©Consultation on tax payments and health insurance premiums

## Some Service Counters Have Extended Hours on Wednesdays

#### Extended hours: Until 7 p.m.

Available service counters: Taito City Office (4-5-6 Higashi-Ueno, Taito-ku)

- 1F: O Family Registration Residents' Service Section
- 2F: O National Health Insurance Section O Handicapped Welfare Section O Nursing Care Insurance Section O Senior Citizens' Welfare Section
  - © Preventive Care & Community Support Section
- 3F: O Tax Administration Section O Collection Section National Pension Subsection, Residents' Affairs Section
- 6F: O Child Care Section O Child-Rearing & Youth Support Section O After-School Affairs Subsection

#### **Residents' Offices**

Seibu (West) Residents' Office (3-1-30 Shitaya, Taito-ku)
 Hokubu (North) Residents' Office (4-48-1 Asakusa, Taito-ku)
 Nambu (South) Residents' Office (1-10-12 Kotobuki, Taito-ku)

## Wheelchairs Available for Taito City Residents to Rent

#### **Eligibility:**

Residents who need a wheelchair due to illness or injury. (If you are certified as Nursing Care Level 2 and above, please use the nursing-care insurance system.)

#### How to use the service:

Please visit the Taito City Council of Social Welfare or a wheelchair station.

#### What to bring:

- Some documentation confirming your residence in Taito City (such as a health insurance card, Nursing Care Insurance card, residence card or driver's license)
- Personal seal of the person renting the wheelchair

#### **Rental period:**

As a rule, the rental period is three months, but this can be extended to six months depending on your circumstances. It is not possible to rent a wheelchair for longer than six months.



**Note:** Those with Nursing Care Insurance can also rent wheelchairs for a short period (generally about one week).

Fee: Free of charge

#### Wheelchair stations:

As of October 1, 2018, there are 73 wheelchair stations in Taito City, including the Council of Social Welfare. If you need a wheelchair for a short period of time—generally about one week—please use your local wheelchair station.

For more information, please contact the service counter below.

#### Inquiries, Section in charge:

Taito Volunteer and Community Activity Support Center, Council of Social Welfare 1-2-11 Shitaya, Taito-ku 110-0004 **Tel:** 03-3847-7065 Weekdays: 8:30 a.m. to 5:15 p.m.

Third Saturday of the month: 9 a.m. to 5 p.m.



(Closed on Saturdays, Sundays, national holidays, and during the year-end/New Year's holidays.)

URL: http://www.taitoshakyo.com/



You can also access the website by scanning this code.



# **Childrearing Consultation Available**

You can get advice on any concern you have related to childrearing at a Child/Family Assistance Center. You may be able to receive support depending on your situation.

Consultation services are available in person, by phone, or e-mail. In addition, the Center conducts enjoyable events for families, and also offers lectures by specialists.



	Nihonzutsumi Child/Family Assistance Center	Taito Child/Family Assistance Center	Kotobuki Child/Family Assistance Center
Location	2-25-8 Nihonzutsumi, Taito-ku	1-25-5 Taito, Taito-ku	1-10-10 Kotobuki, Taito-ku
Tel	03-5824-2535	03-3834-4577	03-3841-4631
Fax	03-3873-2617	03-3834-4426	03-3841-4643
E-mail	You can also ask for advice via http://www.city.taito.lg.jp/ind kosodatesougousoudan.html	oudan/	
Hours	rs In person (reservations required) and by phone: 9 a.m. to 5 p.m. Fax or email: On a 24-hour basis		

## Japanese-Language Classes

Taito City offers Japanese-language classes. Individuals aged fifteen and older who graduated from junior high school and reside in, work in or attend school in Taito City are eligible for these classes.

Please apply by <u>December 28 (Friday)</u> if you are interested.

Your residence card is required.

Time: 9:30 to 11:45 a.m.

Days: Wednesdays and Fridays

Fee: About ¥2,500 (for textbooks)

**Location:** Kojima Social Education Hall (1-5-2 Kojima, Taito-ku)

Inquiry: Cooperation and Multicultural Living Subsection, Residents' Affairs Section Tel: 03-5246-1126

## **Consultation about Life in Japan**

#### Foreign Residents' Consultation Center

If you have any problems or concerns, please feel free to consult the Foreign Residents' Consultation Center.

You can talk to a consultant directly on the following days.

Language	Days	Hours
Chinese	First, second and third Thursdays	10 to 11:30 a.m.
English First and third Thursdays		10 to 11:30 a.m.
Korean	First and third Thursdays	2 to 3:30 p.m.

**Location:** Residents' Consultation Office (Taito City Office 1F)

Inquiries: Residents' Consultation Office, Residents' Counseling Section Tel: 03-5246-1025

## Do You Know about the Child Dining Rooms and **Study Support Services Local Groups Offer?**

NPOs and other local groups offer dining and study support services to create places that children can freely visit. These services are designed to support families with children who are often left alone due to their parents' work or household circumstances.

Group name	Content	Location	Days held
	Study support	Kodomo Gokurakudo (Children's Paradise Hall) (1-8-4 Kiyokawa)	Every Tuesday and Thursday Note: Meals are offered on Thursdays
NPO		Nippon Holiness Kyodan Ueno Church (4-12-1 Matsugaya)	Every Wednesday
Network for Supporting Childrearing in Taito City	Child dining rooms	Kodomo Gokurakudo (Children's Paradise Hall) (1-8-4 Kiyokawa)	Second Tuesday and fourth Thursday of every month
		Nippon Holiness Kyodan Ueno Church (4-12-1 Matsugaya)	Third Wednesday of every month
NPO Second Harvest Japan	Study support and child dining rooms	Second Harvest Japan Kid's café (4-4-4, 1F, Asakusabashi)	Every Thursday, Friday and Saturday
Social Welfare Service Corporation Airindan	Study support (meals offered)	Space Sakura	Every Monday, Wednesday and Friday
Takua Haalth Cooperativa	Study support	– Yomise Dori Ikoi-no-ie (3-8-21, 1F, Yanaka)	Every Monday, Tuesday and Thursday
Tokyo Health Cooperative Association	Child dining rooms		Third Tuesday and the next Thursday of every month

**Note:** The city supports the efforts made by all such groups.

#### What are "child dining rooms"?

Free, nutritionally balanced meals are provided for children who must eat by themselves for reasons such as the work schedules of their parents/guardians.

#### About study support

Places for studying are provided for children who do not have anyone to help their homework or who find studying by their own to be difficult. Free teaching is also offered.

Inquiry: Child-Rearing & Youth Support Section, Tel: 03-5246-1237



## **Taito City Night & Holiday** Children's Clinic

Medical treatment is available for children fifteen years of age or younger for sudden illnesses that can be handled without hospitalization.

Location: Inside Eiju General Hospital, 2-23-16 Higashi-

- Monday through Saturday (except on national holidays) and during the yearend/New Year's holidays): 6:45 to 9:45 p.m. (treatment from 7 to 10 p.m.)
- Sundays, national holidays, Obon holidays (August 14–16), and during the yearend/New Year's holidays (December 29 to January 3): 8:45 a.m. to 9:45 p.m. (treatment from 9 a.m. to 10 p.m.)



You can also access the website by scanning this code.