



TAITO CITY LIFE NEWS

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4-5-6 Higashi-Ueno, Taito-ku 110-8615, Tel: 03-5246-1116

https://www.city.taito.lg.jp/kurashi/foreigner/jigyoannai/life_news.html

The City Office offers multilingual interpretation services via tablet devices. Please inquire about this at the service window you visit for procedures.

The hours these services are available differ depending on the language.

<https://www.city.taito.lg.jp/kurashi/foreigner/sodan/sodan.html>

Supported languages: English, Chinese, Korean, Spanish, Portuguese, Vietnamese, Nepali, Filipino (Tagalog), Thai, French, Russian, Hindi, Indonesian, Khmer, Burmese and Malay.



Please check the hours these services are available here



Afterschool Children's Classrooms

Afterschool children's classrooms allow elementary school students to stay at school after class to study, play sports, etc. All students at schools that implement this program are eligible to participate.

The seventeen elementary schools below conduct this program in the 2026 academic year.

[Time]

End of classes to 6 p.m.; 8 a.m. to 6 p.m. during long school vacations such as summer vacations (schedule may differ at some schools).

[Use]

Students must register in advance to use this program. Afterschool children's classrooms accept applications at any time.

[Fees]

You must pay an insurance fee of 800 yen when applying. For more information, please contact the afterschool children's classroom at your child's elementary school.

[Inquiries]

Children Subsection, Child and Youth Development Section, **Tel.:** 03-5246-1235

[Elementary schools that implement the program and their contact numbers]

Afterschool Children's Classroom	Phone
Ueno Elementary School Afterschool Children's Classroom	070-5266-8803
Heisei Elementary School Afterschool Children's Classroom	090-6012-0085
Negishi Elementary School Afterschool Children's Classroom	080-5192-7024
Tosen Elementary School Afterschool Children's Classroom	090-9219-3357
Shinobugaoka Elementary School Afterschool Children's Classroom	070-3297-6912
Yanaka Elementary School Afterschool Children's Classroom	080-7241-1945
Kuromon Elementary School Afterschool Children's Classroom	080-5435-9762
Taisho Elementary School Afterschool Children's Classroom	080-5435-9784
Asakusa Elementary School Afterschool Children's Classroom	090-1910-5358
Taito Ikuei Elementary School Afterschool Children's Classroom	080-5677-8619
Kuramae Elementary School Afterschool Children's Classroom	090-9630-0490
Higashi-Asakusa Elementary School Afterschool Children's Classroom	080-7087-1460
Fuji Elementary School Afterschool Children's Classroom	090-3782-1770
Matsuba Elementary School Afterschool Children's Classroom	080-5192-6884
Senzoku Elementary School Afterschool Children's Classroom	080-3529-0033
Ishihama Elementary School Afterschool Children's Classroom	070-5045-8035
Kinryu Elementary School Afterschool Children's Classroom	080-4859-2646

Your Resident Tax Amount Has Been Decided

What Is Resident Tax?

Resident tax is like a membership fee that you pay to live in the community. Even if you are a foreign resident, if you live in Japan as of January 1 and earned a certain amount of income during the previous year, you are required to report your income and pay the resident tax.

About Resident Tax Amount Notifications

The city calculates the amount of tax you owe based on your reported income or a notification from your employer regarding the salary you were paid. The city then notifies you by either method (1) or (2) below:

- (1) Mailed to your home (normal levy: yearly amount divided into four installments)
 1. Please confirm the tax amount and payment deadlines on the tax notification and payment statements we send you.
 2. In addition to convenience stores, the city office, financial institutions and post offices, you can use payment apps for smartphones.
- (2) Mailed to your place of employment (special levy: yearly amount divided into twelve installments)
 1. You will receive the tax amount notification from your place of employment.
 2. Your place of employment will deduct the amount of tax you owe from your monthly salary and make the tax payments on your behalf.

For matters related to tax calculation and collection methods (individual payment, deduction from payroll):

Taxation Subsection, Tax Administration Section, **Tel:** 03-5246-1103 to 1105

For matters related to electronic payment (credit card, etc.) and bank transfer procedures:

Tax Administration Subsection, Tax Administration Section, **Tel:** 03-5246-1114

About Resident Tax Certificates

For official procedures such as changes of visa status, a residence tax (tax exemption) certificate or taxation certificate to verify income may be necessary.

The municipality administering your address as of January 1 each year will issue these certificates.

Example Where to get certificates for 2026 issued

⇒ Office of the municipality administering your address on January 1, 2026

Where to get certificates for 2025 issued

⇒ Office of the municipality administering your address on January 1, 2025

Notes: 1. You can obtain these certificates if you have declared your income or if your employer reported it to the tax authorities.

2. There is a handling fee for this service.

For matters related to certificates: Tax Administration Subsection, Tax Administration Section, **Tel:** 03-5246-1101

If You Have Trouble Paying Your Taxes

Please contact us immediately for advice if you have trouble making payments within the deadline.

For matters related to payment consultation: Collection Section, **Tel:** 03-5246-1107



About the Taito City Consumer Life Center

Ask for advice in these situations!

- I encountered a problem or felt something was off when signing a contract or shopping.
- If you are billed for something you didn't purchase
- If an accident occurs when using a product

● Who can use this service?

Anyone who lives, works or goes to school in Taito City

● Consultation days and hours

Monday to Friday (excluding national holidays and the year-end/New Year's holidays)

9 a.m. to 4 p.m.

● Consultation procedures

Call or come to the Taito City Consumer Life Center

Tel: 03-5246-1133

Location: Residents' Counseling Section (No. 7 service counter, Taito City Office 9F)

● Consultation is free of charge. All matters are kept strictly confidential.

Inquiries:

Consumer Desk, Residents' Counseling Section

Tel: 03-5246-1144



You can also access the website by scanning this code.

Do You Know About the Nursing Care Insurance System?

Nursing care insurance is a system where the entire community supports each other to reduce the financial burden of people who require nursing care as well as their families. Those aged 40 and older enroll and pay the insurance premiums, and if nursing care is required, a portion of the costs are covered and services are provided.

○ Enrollees

Those aged 65 and older, as well as those from the ages of 40 to 64 that are enrolled in medical health insurance. As a general rule, foreigners who are registered residents of Taito City are required to enroll.

○ Insurance premiums

Nursing care insurance premiums for those aged 65 and older are determined by such things as their income situation, and are revised every three years.

For those from the ages of 40 to 64, nursing care insurance charges will be added to the insurance premiums of the

medical health insurance that they are enrolled in. Insurance premiums vary according to enrolled medical health insurance.

○ Using nursing care services

Those aged 65 and older for whom it has been determined that nursing care and support is required, regardless of the cause, can use this service. For those from the ages of 40 to 64, services may be utilized if it has been determined that nursing care and support is required for specific illnesses such as cancer or cerebrovascular disease.

After you make application and become certified for nursing care and support, you can use services on the basis of a care plan created through consultation with a care manager, and a portion of costs are covered (10% to 30%).

Inquiries: Nursing Care Insurance Section

Tel: 03-5246-1257

Follow the Rules When Using Parks!

- 1 Do not litter 
- 2 Ball sports are only permitted in the sports corner 
- 3 Do not let your pets run freely, and always clean up after your pet 
- 4 Do not feed pigeons, cats and other stray/wild animals 
- 5 Do not make loud noises or talk loudly in the morning and at night 
- 6 Fireworks, barbecues and other activities that require fire are not permitted 
- 7 Smoking is prohibited in the children's playground and other areas where children gather 

Please visit the website for more information.

Inquiries: Park Section, **Tel:** 03-5246-1321



Be Careful of Heatstroke

Symptoms of heatstroke include dizziness, headache and nausea, and in severe cases it can lead to the loss of consciousness and convulsions, which can be life-threatening. While heatstroke is most likely to occur between June and July when your body is not yet accustomed to the heat, you should be on alert until September or later. Remind others to be careful to prevent heatstroke together.

▽ Points for preventing heatstroke

- ① Drink water and replenish your sodium levels regularly
- ② Take frequent breaks in shaded areas whenever possible
- ③ Wear cool clothes and use a parasol or hat
- ④ On hot days or when you don't feel well, don't push yourself too hard



▽ If you experience heatstroke

- ① Move to a shaded area or an air-conditioned room
- ② Loosen your clothes and take it easy
- ③ Cool your neck, armpits and groin area with a wet towel, etc.
- ④ Drink water and keep your sodium levels up



Please scan this code for more details.

Note: If your condition does not improve, please seek medical attention immediately.

About the Medical Subsidies for Children Program

(乳 'Infant-Toddler' Medical Certificate/子青 Children's Medical Certificate)

【What is the Medical Subsidies for Children program?】

Taito City provides subsidies for the portion of medical expenses residents must pay to medical institutions for children between birth and the third year of high school (until the first March 31 after the child turns eighteen) when they receive treatment.

Note: No subsidies are provided for treatments that health insurance does not cover.

【To receive this medical expense subsidy】

Bring a document that indicates your child's health insurance enrollment status to the city office to apply. A medical certificate will be issued for your child after eligibility is confirmed.

【Receiving Treatment at Medical Institutes】

Receiving treatment within Tokyo: Present your child's medical certificate along with information on your child's health insurance status at the medical institute's service

window when you visit a doctor. Taito City will pay the cost of treatment that health insurance covers, so there is no need to pay at the service window.

Receiving treatment outside of Tokyo or overseas: Please pay the personally-borne amount at the medical institute's service window, then file an application for reimbursement with the city office. Once your application is approved, you will be sent the subsidy for the personally-borne amount via bank transfer.

【Valid Period】

These medical certificates are valid until September 30 of every year, and will be renewed every October 1 (the color will change). If your child already has a medical certificate, you do not need to reapply for one.

Inquiries: Benefits Subsection, Childcare Support Section
Tel: 03-5246-1232

About Child Allowances

▶ What Is a Child Allowance?

A child allowance is a subsidy provided to residents of Taito City who are raising children between birth and the third year of high school (the first March 31 after the child turns eighteen years of age). You must apply to receive a child allowance.

▶ Monthly Allowance

The amount of the allowance depends on the number of children you have and their age(s).

▶ Starting Date for Payments

As a general rule, allowances are paid from the month following the month of application.

Payments are made at the beginning of even-numbered months (February, April, June, August, October, December; each payment is for two months). If your application is late, no retroactive payment will be made.

Inquiries: Childcare Support Section
Tel: 03-5246-1232

Challenge Loan Program for Students Preparing for Entrance Exams

This program provides interest-free loans for cram school fees and entrance examination fees for students (third year of junior high school or high school, etc.) living in Tokyo. Students do not need to repay these loans if they complete the necessary procedures after advancing to higher education.

Cram school fees: Up to 300,000 yen

Entrance exam fees:

Junior high school students (for high school entrance exams): Up to 27,400 yen

High school students (for college entrance exams): Up to 120,000 yen

Eligibility:

- (1) Must be a registered resident of Tokyo who currently lives at the registered address.
- (2) The income of the caregiver must be within the requirements. (Income will be verified through tax certificates.)

Note: There are other requirements such as residency status and amount of savings. Please inquire for more information.

Inquiries:
Daily Life Support Desk,
Taito City Council of Social Welfare
Tel: 03-5828-7547



Service Counters Open on Second Sundays for Partial Services

Hours: 9 a.m. to 5 p.m.

Location: Taito City Office 1F

Services available:

- Matters related to family registry notifications
- Issuance of residence records, personal seal registration certificates, and family registry certificates
- Matters related to notifications of moving in/out and National Health Insurance enrollment
- Matters related to personal seal registration and annulment
- Payments for taxes or health insurance premiums and matters related to motorcycle registration
- Matters related to various childrearing allowances and medical subsidies for children
- Matters related to applications for and issuance of Individual Number cards
- Matters related to applications for and issuance of special permanent resident certificates
- Consultation on tax payments and health insurance premiums
- Matters related to issuance of residence tax (tax exemption) certificates
- Matters related to issuance of a *Mother and Child Health Handbook*
- Sales of one-month ticket, coupon tickets and one-day ticket for the Taito City Circular Route Bus, Megurin

Searching for a Hospital?

◇ Phone

You can search for a hospital through Himawari—the Tokyo Metropolitan Health & Medical Information Center.

Languages: English, Chinese, Korean, Thai and Spanish

Hours: 9 a.m. to 8 p.m. **Tel:** 03-5285-8181

◇ Online

You can search for a hospital through the Medical Information Net (NABII).

(Available in English, Chinese and Korean.)
<https://www.iryou.teikyouseido.mhlw.go.jp>



You can also access the website by scanning this code.

Taito City Night & Holiday Children's Clinic

Medical treatment is available for children fifteen years of age or younger for sudden illnesses that can be handled without hospitalization.

Location: Inside Eiju General Hospital, 2-23-16 Higashi-Ueno, Taito-ku

Note: Please come to the emergency reception desk on the first floor.

Tel: 03-3833-8381

Note: Since you may be directed to a specialized medical facility, please be sure to call in advance.

Hours:

- Monday through Saturday (except on national holidays and during the yearend/New Year's holidays): 6:45 to 9:45 p.m. (treatment from 7 to 10 p.m.)
- Sundays, national holidays, *Obon* holidays (August 14–16), and during the year-end/New Year's holidays (December 29 to January 3): 8:45 a.m. to 9:45 p.m. (treatment from 9 a.m. to 10 p.m.)



You can also access the website by scanning this code.

Some Service Counters Have Extended Hours on Wednesdays

Extended hours: Until 7 p.m.

Available service counters:

Taito City Office (4-5-6 Higashi-Ueno, Taito-ku)

1F: ○ Family Registration Residents' Service Section

2F: ○ Nursing Care Insurance Section

○ Senior Citizens' Welfare Section

○ Handicapped Welfare Section

○ National Health Insurance Section

3F: ○ National Pension Subsection, Residents' Affairs Section

○ Collection Section ○ Tax Administration Section

6F: ○ Childcare Support Section

○ Childcare Section

Residents' Offices

○ Seibu (West) Residents' Office (3-1-30 Shitaya, Taito-ku)

○ Nambu (South) Residents' Office (1-10-12 Kotobuki, Taito-ku)

○ Hokubu (North) Residents' Office (4-48-1 Asakusa, Taito-ku)

Those Who Want to Study Japanese

There are volunteer groups in Taito City that will help you study the Japanese language. You don't need to register or make a reservation; just check the schedule and show up at the time and place the group is meeting. For more information, please visit the city website.

Note: We are also recruiting Japanese-language instructors and other staff.



Please scan this code for more details.

Consultation about Life in Japan

► Foreign Residents' Consultation Center

If you have any problems or concerns, please feel free to consult the Foreign Residents' Consultation Center.

You can talk to a consultant directly on the following days.

Language	Days	Hours
Chinese	First, second and third Thursdays	10 a.m. to noon
English	First and third Thursdays	10 a.m. to noon
Korean	First and third Thursdays	2 to 4 p.m.

Location: Residents' Consultation Office (Taito City Office 1F)

Inquiries: Residents' Consultation Office, Residents' Counseling Section

Tel: 03-5246-1025

Ask Questions 24/7!

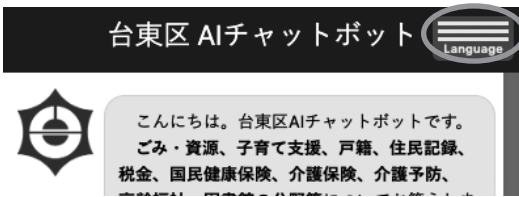
▶ Try the AI Chatbot

How to Use

(1) Click the mark at the bottom right of the city website.



(2) Click the "Language" button on the upper right of the page that opens. Choose your preferred language.



(3) Ask a question.

Languages available: English, Chinese (simplified and traditional), Korean, Vietnamese, Filipino (Tagalog), Nepali, Thai, French, Burmese, Uzbek, Indonesian, Russian, Mongolian, Ukrainian

Inquiries: Public Relations Section

Tel: 03-5246-1023

Please Have a Look at the Taito City Newsletter



Various notifications from the Taito City Office are written in the Taito City newsletter.

The newsletter can be viewed in various languages, such as English, Chinese (simplified and traditional),

Korean, Thai, and Indonesian if viewed from the city website or smartphone application "Catalog Pocket."

Note: To read via Catalog Pocket, search for "Taito City" after scanning the two-dimensional code and downloading the app.

Inquiries:

Public Relations Section

Tel: 03-5246-1021



Android



iOS

Taito City's Website Is Viewable in Various Languages

The Taito City website can be viewed in 109 languages.
Languages: English, Chinese (simplified and traditional), Korean, French, Indonesian, Malay, Thai, etc.

▶ Procedure

1. Click the "Foreign Language" button on the upper right side of the website



2. Choose a language



Inquiries: Public Relations Section,

Tel: 03-5246-1021

View the Taito City Official YouTube Channel

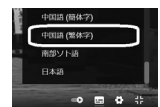
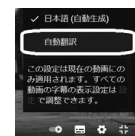
The public relations programs (news) and other videos the city produces are streaming on YouTube. You can display subtitles using YouTube's automatic translation function:



(1) Click on the caption button on the bottom right of the video.



(2) Click on the button, click on "Subtitles/CC," and then select "automatic translation" and choose a language.



Notes:

1. Only English-language translations are available when playing videos on smartphones and the like.
2. Since the channel uses YouTube's automatic translation function, the translation may not be accurate.
3. Depending on the video, the automatic translation function may not be available.

Inquiries: Public Relations Section, **Tel:** 03-5246-1041